



TO: Service Providers, Vendors, Agencies and Community Partners

FROM: Keith E. Stormes, Executive Director

DATE: 1/20/17

RE: Area Plan FY'18-19 Survey

LifeSpan Resources, Inc. is required to develop and prepare a comprehensive Area Plan every two years that outlines our services, program goals & objectives, budgets, activities undertaken to meet the needs of at-risk populations, and coordination efforts undertaken to build capacity for long term care efforts. LifeSpan's responsibilities include planning, coordination, and monitoring a comprehensive network of services for persons age 60+ and/or disabled in Clark, Floyd, Harrison and Scott Counties.

To prepare for our FY'18-19 plan, we are conducting a survey to obtain input from service providers, vendors, agencies and other community partners to determine the level of confidence you have in how well LifeSpan is performing and whether or not we are meeting the needs of our clients. The survey also allows for your input as to gaps in service and rating the importance of our current services. Your participation is very much appreciated and is integral to the planning process.

Please return the survey to us by **February 3, 2017**. Should you have any questions, please feel free to contact me at 812.206.7942 or at kstormes@lsr14.org or contact my Executive Assistant, Earlene Bennett at 812.206.7904 or ebennett@lsr14.org.

THANK YOU FOR YOUR PARTICIPATION!

LifeSpan Resources Area Plan Survey FY'18-19

The following services are provided/funded by the LifeSpan Resources. **Please rate the level of importance relating to elderly (age 60+) or disabled in the community.**

1. Services:

LEVEL OF IMPORTANCE

High **Low**

<u>Care Management</u> : Care Coordinators conduct in-depth assessments to identify client needs & refer/link them to community services and continue to monitor the client's care plan on an on-going basis.	10	9	8	7	6	5	4	3	2	1
<u>Meals - Congregate</u> : A hot noon time meal served in a group setting to increase social interaction.	10	9	8	7	6	5	4	3	2	1
<u>Meals On Wheels</u> : Meals delivered to homebound elderly/disabled persons.	10	9	8	7	6	5	4	3	2	1
<u>Transportation</u> : Transporting individuals to medical appointments, nutrition sites, social service organizations, etc.	10	9	8	7	6	5	4	3	2	1
<u>Aging & Disability Resource Center</u> : Single point of entry for agency services, Options Counseling and information & referral.	10	9	8	7	6	5	4	3	2	1
<u>Caregiver Support</u> : Connects caregivers with information & community resources including Respite Care & Support Groups.	10	9	8	7	6	5	4	3	2	1
<u>Health & Wellness</u> : Evidenced based health/wellness programs (exercise, screenings, education) through the Nutrition Program at no cost to participants.	10	9	8	7	6	5	4	3	2	1
<u>Home Health Aide</u> : Trained home health aides assist older adults & disabled persons with bathing, dressing, grooming, wound care, changing bed linens, meal preparation, etc.	10	9	8	7	6	5	4	3	2	1
<u>Respite Care</u> : Trained aides provide temporary relief to unpaid primary caregivers.	10	9	8	7	6	5	4	3	2	1
<u>Housekeeping Services</u> : Light housecleaning, laundry, errands, essential shopping or meal preparation in an individual's home.	10	9	8	7	6	5	4	3	2	1
<u>Long Term Care Ombudsman</u> : Advocate for persons who reside in long term care facilities. Helps resolve complaints.	10	9	8	7	6	5	4	3	2	1

1. Services, (Continued)

LEVEL OF IMPORTANCE

	High					Low				
	10	9	8	7	6	5	4	3	2	1
<u>Senior Center</u> : Provides recreation/socialization, crafts, trips, games & educational programs in a supervised setting.	10	9	8	7	6	5	4	3	2	1
<u>Adult Day Care</u> : Adults who are unable to stay at home alone, but who do not require institutionalization. Socialization, supervised activities & lunch are provided.	10	9	8	7	6	5	4	3	2	1
<u>Legal Services</u> : Legal representation for low-income elderly persons for bankruptcy, divorce, pension rights, eviction, etc.	10	9	8	7	6	5	4	3	2	1
Financial Advice:	10	9	8	7	6	5	4	3	2	1
Financial Aid for Utilities:	10	9	8	7	6	5	4	3	2	1
Locating Suitable Housing:	10	9	8	7	6	5	4	3	2	1
Telephone Visitation:	10	9	8	7	6	5	4	3	2	1
Help Paying Bills/Completing Forms:	10	9	8	7	6	5	4	3	2	1
Mental Health/Counseling:	10	9	8	7	6	5	4	3	2	1
Employment Opportunities:	10	9	8	7	6	5	4	3	2	1
Volunteer Opportunities:	10	9	8	7	6	5	4	3	2	1
Other:_____	10	9	8	7	6	5	4	3	2	1

2. How well do you feel the needs of the elderly/disabled population are being met in your community in the area of support services provided by LifeSpan Resources?

Well Met Somewhat Met Not Met Not Sure

3. Are you aware of any needs in the community you feel LifeSpan should consider providing for? If so, what are they?

4. Are there areas of service that you feel LifeSpan should be MORE involved in? If so, what? _____

5. Are there areas of service that you feel LifeSpan should be LESS involved in? If so, what? _____

6. Do you personally know someone who has received any of LifeSpan's services? Were their needs met? _____

7. County of Residence: CLARK FLOYD HARRISON SCOTT
(Optional)
Name: _____ Position: _____
Agency: _____
Address: _____
City _____ State _____ Zip Code _____

ADDITIONAL COMMENTS:

PLEASE RETURN THIS SURVEY BY FEBRUARY 3, 2017

To the Attention of: Earlene Bennett
LifeSpan Resources, P.O. Box 995, New Albany, IN. 47151-0995
Email: ebennett@lsr14.org
Fax: 812.948.0147
On-line Link at: <http://lsr14.org>
THANK YOU!