



NEWS RELEASE

For Immediate Release

Date: March 16, 2020

LIFESPAN RESOURCES' SERVICES TO CONTINUE UNDER COVID-19 PROTOCOLS

LifeSpan Resources, Inc., the designated Area Agency on Aging for the Indiana counties of Clark, Floyd, Harrison and Scott is making modifications to continue providing its services to the elderly and disabled in southern Indiana. Lora Clark, CEO, said, "We are remaining calm in the midst of this crisis and modifying our operations in order to keep our staff and clients safe, and continue to provide our important services."

Here are the steps the agency is taking to continue providing services:

Congregate Nutrition Programs: The agency's six congregate meal sites' dining areas and activities are closed, however meals are still available as either hot sealed prepacks for carry-home, or clients are switching to home delivered frozen meals.

Meals on Wheels: LifeSpan's Meals to Go! program is continuing as usual. All meals are delivered in sealed boxes of 7 prepack frozen meals. Drivers check on clients as usual and report any health changes they may observe to our staff.

Transportation: We are continuing to provide necessary transportation services. All LifeSpan vehicles are well stocked with hand sanitizing gel and wipes. Vehicle high touch areas are being sanitized frequently throughout the day and all vehicles are being thoroughly cleaned each night.

Offices: Our main office in New Albany is open however, we are currently closed to visitors. All public spaces within the main offices are kept well stocked with hand sanitizing gel and wipes and are being cleaned thoroughly each night. Staff members are required to stay home if they display symptoms.

Aging and Disability Resource Center (ADRC): Our Aging and Disability Center (ADRC) is open via phone calls. Please continue to call LifeSpan for information and referrals for services.

Events: LifeSpan has cancelled all group events for the next several weeks, including the March Senior Games Gang Bunco event, in-person Dementia Friends events and all Nutrition Awareness Day events scheduled in March. We will evaluate April events soon.

Clients: The Indiana Family and Social Services Division of Aging is providing guidance on client visits, and allowing more assessments via phone calls as opposed to face to face visits. Our case managers have the ability to work from home and continue to provide service to our clients.

We have been staying abreast of the latest information from the Indiana Department of Health, the governor's office and the CDC. Our goal is to keep our staff and clients safe, and to continue providing our important services.

Please visit the CDC web site (www.cdc.gov) for the latest information.

If assistance is needed for meals, transportation or in-home services, please call LifeSpan at 812-948-8330 and ask to speak to an Options Counselor. Referrals can also be made through the agency's web site: www.lsr14.org
