



NEWS RELEASE

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For immediate Release

LifeSpan Resources Receives NCQA 3-Year Reaccreditation

LifeSpan Resources' Case Management program recently received a 3-year accreditation status by the National Committee for Quality Assurance (NCQA). Three years is the maximum accreditation period and is awarded to organizations that demonstrate a strong performance of the functions outlined in the rigorous standards for accreditation of Case Management – Long Term Services and Supports (LTSS).

NCQA accredits and certifies a wide range of health care organizations with standards that improve the quality of utilization management, member connections, Medicaid services and benefits, member rights, population health management, credentialing, and other components of health care. The accreditation places important weight on measuring participant-rated experience and health outcomes. These evidence-based standards provide a framework for organizations to deliver efficient, effective person-centered care that meets people's needs, helps keep people in their preferred setting and creates alignment with federal, state and managed care organizational requirements.

NCQA survey comments about our Case Management program included "dedicated and knowledgeable staff", "comprehensive complex case management program with effective outreach", and "evidence of good collaboration with healthcare partners for continuity and collaboration of care". Drew Landreth, LifeSpan Resources Home and Community-based Services Director provided leadership throughout the survey process and we couldn't be prouder of our entire Case Management program staff.

"Earning this accreditation demonstrates LifeSpan Resources dedication to the delivery of care in a person-centered and integrated manner to help individuals function optimally in their preferred setting," said Angela Marino, LifeSpan Resources Chief Operating Officer.

“These standards are set high to encourage us to continuously enhance the quality of the services we deliver.”

LifeSpan Resources Chief Executive Officer Lora Clark said, ***“This very prestigious award is the culmination of three years of diligent effort. Angela and her team worked countless hours to obtain this accreditation. It just shows our dedication to creating an environment of continuous quality improvement within our agency.”***

LifeSpan Resources is the designated Area Agency on Aging for the Indiana counties of Clark, Floyd, Harrison, and Scott Counties whose mission is “Promoting Independent Living for People of all Ages.”

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA’s website (ncqa.org) contains information to help consumers, employers and others make more informed health care choices. NCQA can be found online at ncqa.org, on Twitter @ncqa, on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.

